

## Frequently Asked Questions – 20x JC Dollars Offer

### 1. What is the new 20x JC Dollars Offer for purchases of Hong Kong Chinese New Year Hampers at the Club (“20x JC Dollars Offer”)?

From 1 January 2018 to 14 February 2018, Members can earn 20x JC Dollars for the purchase of Hong Kong Chinese New Year Hampers with their HKJC Membership Mastercard at the Club.

The eligible card types for the 20x JC Dollars Offer are the same as JC Dollars Programme, please refer to Question 5 for details.

### 2. When is the promotion period?

The promotion period is from 1 January 2018 to 14 February 2018.

### 3. How do I earn 20x JC Dollars?

For every spending of HK\$250 on the purchases of Hong Kong Chinese New Year Hampers with the HKJC Membership Mastercard at any of the Club outlets during the promotion period, Members can earn \$20 JC Dollars plus \$1 Cash Dollar.

For example, when a Member purchases a Chinese New Year Hamper of HK\$2,688 at any one of the Club outlets, they can earn \$214 JC Dollars  $((\$2,688 / 250) \times 19 + (\$2,688 / 250) \times 1)$  and \$10 Cash Dollars  $((\$2,688 / 250) \times 1)$  during the promotion period.

### 4. Is the delivery fee of Chinese New Year Hampers eligible for 20x JC Dollars Offer?

No. Delivery fee of Chinese New Year Hampers is not eligible for earning 20x JC Dollars.

### 5. Which card types are eligible for the 20x JC Dollars Offer?

Members with the following card types are eligible to participate in the 20x JC Dollars Offer:

Card Type	Earn JC Dollars & Cash Dollars	Use JC Dollars & Cash Dollars
1. HKJC Membership Mastercard Principal Card	Yes	Yes

2. HKJC Membership Private Label Card Principal Card	No	No
3. HKJC Membership Mastercard Supplementary Card (shared credit limit with Principal Mastercard)	Yes (share the same JC Dollars & Cash Dollars pool as Principal Card a/c)	Yes (share the same JC Dollars & Cash Dollars pool as Principal Card a/c)
4. HKJC Membership Mastercard Supplementary Card (with separate credit limit)	Yes (separate JC Dollars & Cash Dollars pool from Principal Card a/c)	Yes (separate JC Dollars & Cash Dollars pool from Principal Card a/c)
5. HKJC Membership Private Label Card Supplementary Card (linked with a Principal Mastercard)	Yes (share the same JC Dollars & Cash Dollars pool as Principal Card a/c)	Yes (share the same JC Dollars & Cash Dollars pool as Principal Card a/c)
6. HKJC Membership Private Label Card Supplementary Card (linked with a Principal Private Label Card)	No	No

**6. How long does it take for JC Dollars and Cash Dollars earned to be credited to my Mastercard account?**

- The basic 1x JC Dollars will be credited to the account within 6 to 8 weeks after the transaction.
- The extra 19x JC Dollars will be credited to the account in March 2018.
- Cash Dollars will be credited to the account within 1-2 working days after the transaction.

**7. Do I have to purchase the Chinese New Year Hampers at specific JC Dollars participating outlets in order to enjoy this offer?**

No. You can earn 20x JC Dollars for every spending of HK\$250 on the purchases of Hong Kong Chinese New Year Hampers with your HKJC Membership Mastercard at any of the Club outlets from 1 January 2018 to 14 February 2018.

**8. Can I enjoy this offer if I place my order via Chinese New Year on-line ordering?**

Yes. You can enjoy this offer if you place your order via Chinese New Year on-line ordering.

**9. Can I enjoy this offer if I purchased tailor-made Chinese New Year Hampers?**

Yes. You can enjoy this offer for purchases of tailor-made Chinese New Year Hampers from the Club.

**10. Can I enjoy this offer if I purchased Beijing Chinese New Year Hampers?**

No. The offer is applicable for purchases of Hong Kong Chinese New Year Hampers only.

**11. Are there any spending restrictions when using this promotion?**

Yes. The offer is applicable for purchases of Hong Kong Chinese New Year Hampers only. But there is no limit on how many times or on the amount you can spend.

**12. Apart from earning 20x JC Dollars, will I also earn 20x Cash Dollars from this promotion?**

No. You can only earn 20x JC Dollars and 1x basic Cash Dollar

**13. Are there any black-out dates in this promotion?**

No. There are no black-out dates or restrictions as long as it is within the promotion period from 1 January 2018 to 14 February 2018.