

Terms and Conditions

1. By participating in Raceday Check-In Surprise (“Programme”), you are deemed to have agreed and accepted these Terms and Conditions below and undertake to comply with all applicable laws and regulations in the course of participating in this Programme.
2. Only Hong Kong Full and Racing members including their respective supplementary cardholders (aged 18 or above) who have registered their account in the Members’ Mobile App are eligible to participate in this Programme, according to their Membership privileges. The offer is subject to these terms and conditions, and the Bye-laws and rules of The Hong Kong Jockey Club (the “Club”). The Racing Club members are not eligible to join this Programme.
3. This Programme is available from 6 November 2024 to 26 January 2025 on every raceday (“Programme Period”), subject to any change of arrangement by the Club in view of the circumstances without prior notice.
4. The first 2,000 members who have completed check-ins by scanning QR code at designated venues in the racecourses via Members’ Mobile App on 4 different racedays during the Programme Period will receive a designated LEVADE luggage tag (the “gift”). The gift is available on a first-come, first-served basis while stock lasts, and the redemption will be terminated accordingly without prior notice.
5. Each eligible member can only redeem this offer once during the Programme Period.
6. Starting from 4 December 2024, members who have completed check-ins on 4 racedays via the Members Mobile App during the Programme Period will receive one eCoupon via Members’ Mobile App in the designated 1 phase out of 5 phases of redemption period. The eCoupons are only valid within designated redemption period as below which will be stated on the issued eCoupons:

Phase	eCoupon issue date	Redemption period
Phase 1	4 December 2024	4 December 2024 – 25 December 2024
Phase 2	23 December 2024	23 December 2024 – 13 January 2025
Phase 3	6 January 2025	6 January 2025 – 27 January 2025
Phase 4	22 January 2025	22 January 2025 – 22 February 2025
Phase 5	12 February 2025	12 February 2025 – 5 March 2025

7. The eCoupons will not be re-issued in any circumstances and are not transferrable. The Club will not replace any lost, stolen, defaced, damaged or void eCoupon. After redeeming a gift, the eCoupons will be shown as “used” in the Members’ Mobile App.
8. This eCoupon is not for resale purpose whether with the intent to make profit or not.
9. The gift must be collected at the designated location (Sha Tin Racecourse 3/F LEVADE during racedays & Member Services Center at The Hong Kong Jockey Club Headquarters during office hours) within designated redemption period, and must be collected by the relevant members in person. No replacement gift will be provided. No gift can be exchanged, transferred or redeemed for cash.
10. Entry time and record are recorded by the computer system of the Club and/or its service provider, and the record of the Club and/or its service provider shall be final and conclusive. Any entry that is made after the deadline of submission will not be accepted. Proof of dispatch cannot be accepted as proof of submission of any entry. Neither the Club nor its service provider accepts any liability or responsibility for any loss, damage, error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft, destruction, alteration of, or unauthorized access to entries, or entries lost or delayed whether or not arising during operation or transmission as a result of server functions, virus, bugs or other causes outside of its control, or any other loss howsoever caused.

11. Photographs, images and/or other illustration of the gift are for reference only and may differ from the actual appearance and color.
12. The Club is not the manufacturer of the gift, and does not accept any liability for the quality of the gift. To the maximum extent permitted under the laws of the Hong Kong Special Administrative Region, the Club does not accept any responsibility or liability whatsoever for any damage, loss, death or personal injury arising from or in connection with the gift. Any dispute arising from the use and enjoyment of the gift shall be resolved between the customer and the manufacturer directly. The Club does not have any liability.
13. All participants expressly confirm that they have read and understood the Club's Privacy Policy Statement at http://www.hkjc.com/english/corporate/corp_privacy.asp, and further agree that the Club may use their personal data in the course of and/or for the purpose of this Contest. The Club's appointed contractor, vendor or third-party service provider etc. may assist the Club to collect, use, store, keep or other means to process the data.
14. The Club reserves the sole and all right to make decisions relating to this Programme, and may cancel, postpone or modify any content of this activity (including but not limited venue, date, time or gifts) or amend the relevant terms and conditions, at any time without notice, and without liability for refund, compensation or otherwise. In case of any dispute, the decision of the Club shall be final.
15. The Terms and Conditions are available in both Chinese and English versions. In the event of any inconsistency between the two versions, the English language version shall prevail.