

About HKJC Shenzhen Centre

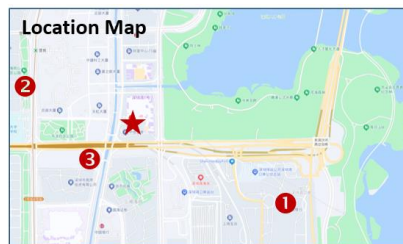
1. What are the defining features of HKJC Shenzhen Centre?

HKJC Shenzhen Centre is not a traditional Members' facility, and it does not focus on F&B. Instead, it serves an important function as HKJC's brand showcase in the Greater Bay Area, a place where Members and guests can deepen their understanding about the Club's spirit and integrated offerings. The Centre will host different types of events, including horse sports related events, society betterment, arts, culture, just to name a few. The Centre is also a knowledge exchange platform, where Members and guests can exchange ideas with thought leaders from different disciplines, and build a better society together.

2. Where is HKJC Shenzhen Centre located and how does one get there?

HKJC Shenzhen Centre is located on the 19/F of T7 One Shenzhen Bay, Nanshan District, Shenzhen, approximately 5 minutes by car from the Shenzhen Bay border. As the metro station is still under construction, below are the most convenient public transportation options:

- Via metro: Exit C of Deng Liang metro station (Line 2). Approximately 1 km from One Shenzhen Bay Tower 7, 15 minutes by foot.
- Via bus: The closest bus station is currently on Hou Hai Bin Road. Approximately 406 meters from One Shenzhen Bay Tower 7, 6 minutes on foot.
- Via taxi or taxi apps: Search for “马会骏心台” on major online apps.



- ★ Tower 7, One Shenzhen Bay
- ① Shenzhen Bay Port
- ② Dengliang Station
- ③ Houhaibin Lukou Bus Stop

Address: Floor 19, Tower 7, One Shenzhen Bay,
No. 3008 Zhongxin Road,
Nanshan District, Shenzhen



Baidu Map



Amap

Drive to HKJC Shenzhen Centre

Car Park Entrance at One Shenzhen Bay

Park at District D on level B3

Walk to the lobby and take the elevator to 1/F

Exit the lobby and turn right, use the Admission QR code to enter the gate and take the elevator to 19/F

Arrive at HKJC Shenzhen Centre

Walk to HKJC Shenzhen Centre after getting off

Walk to the office lobby on G/F of One Shenzhen Bay

Use the admission QR code to enter the gate and take the elevator to the 19/F

Arrive at HKJC Shenzhen Centre

3. What are the operating hours of HKJC Shenzhen Centre?

The operation hours of HKJC Shenzhen Centre are Wednesdays – Sundays from 11:00 – 23:00. The Centre will be closed on Mondays and Tuesdays.

4. When does HKJC Shenzhen Centre open for Members?

HKJC Shenzhen Centre will be open for Mainland Members & HKJC Stewards, Honorary Stewards, Voting Members, and Honorary Voting Members on 1 November, 2024. HK Members can start to book starting from 1 December 2024, and visit the Centre starting from 4 December 2024. Mainland Members can make bookings through the Shenzhen Centre Wechat Mini-app (search “马会骏心台” within the mini-app search function in Wechat) or HKJC Shenzhen Service hotline at least 1 day in advance (Please see “booking policy” question for more details). HK Members can make bookings through the Members’ hotline at least 1 day in advance.

5. Which types of membership can access the Shenzhen Centre?

Individual Members, Honorary Members and Corporate Members of Beijing Hong Kong Jockey Club Clubhouse Limited (BJCH). And the following Members of the Hong Kong Jockey Club under reciprocal arrangement with BJCH: Full Members, Corporate Members, Racing Members, Clubhouse Members and Country Club Members.

6. Does HKJC Shenzhen Centre have a specific dress code?

HKJC Shenzhen Centre’s dress code for Members and guests is Casual. Appropriate attire as below:

- Male and female: T-shirts, knee-length shorts, jeans, and sport shoes;
- Inappropriate: singlets, sleeveless t-shirts, shorts and flip-flops.

It is recommended that Members/guests wear Casual or Sportswear in the Play Zone. Inappropriate attire for the Play Zone includes: Metal spiked golf shoes, flip-flops, shoes with open toes or open heels, high heels, cleats or spikes, or any other attire that may potentially damage the floor or equipment.

7. Is smoking allowed in HKJC Shenzhen Centre?

Smoking is not permitted in all areas of the One Shenzhen Bay T7 building (including the Shenzhen Centre). Members and guests can smoke at the designated smoking area at the East Wing on the 1/F.

8. What is the Service Hotline of HKJC Shenzhen Centre ?

HKJC Shenzhen Centre Service Hotline is 0755-3354 2266

9. How do I access/enter the building?

To get access to Shenzhen Centre, Members can use the Wechat Mini-app to obtain the building access code or to present their membership cards to our SZC staff in the building lobby downstairs.

10. Through which channels can I make reservations for the private rooms, meeting rooms, and recreation facilities at the Shenzhen Centre?

Members can make bookings at least 1 day in advance, via the methods below for applicable VIP Rooms, meeting rooms, and recreation facilities (e.g., Golf Simulator, Equestrian Simulator):

- Members' hotline 0755-3354 2266
- Mainland Members WeChat Mini-app (Please search “马会骏心台” within the mini-app search function in Wechat)
- Contact your Membership Consultant

In the event that a Member would like to make an enquiry to visit the Shenzhen Centre for a site tour, please contact your Membership Consultant at least 1 day in advance.

11. What is the booking policy of HKJC Shenzhen Centre?

Mainland Members can make bookings via the method mentioned above for VIP Rooms, Multi-Function Rooms, Game Room, Tea Room, Golf Simulator and Equestrian Simulator.

- VIP Rooms, Tea Room, Game Room are reservation only (reservation will be held for 15 minutes)
- The Golf Simulator and Equestrian Simulator are reservation only (reservation will be held for 15 minutes). A signage board will be placed in the Play Zone to indicate facility availability. Any request for extension of use for any one facility will be dependent on the actual booking situation.
- The Boardroom must be reserved 1 day in advance and a 50% deposit will be required upon confirmation.
- Multi-Function Room(s) must be reserved 5 days in advance and a 50% deposit will be required upon confirmation.
- The instructional video for WeChat Mini-app usage will be published in early November 2024; please refer to the video for more details on its usage or contact your Membership Consultant for questions

12. Any minimum charge for table or room usage?

There is no minimum charge for tables in Parlour, Gallery, Library and Play Zone. A fee will be charged for using the VIP Rooms, Tea Room, Game Room, Boardroom and Multi-Function rooms. Charges are as follows:

- VIP Rooms and Tea Room: RMB 600 per hour;
- Game Room: RMB 500 per hour;
- Boardroom: RMB 1,000 per hour;
- Multi-Function Room 1 or 2: RMB 1,000 per hour;
- Multi-Function Room 1 and 2: RMB 1,800 per hour;
- Golf Simulator: RMB 200 per hour (with a maximum of 2 hours per day allowed per Member).
- All food and beverage consumption can be counted towards the fee charged for room usage.

13. How can Members reserve a private room at HKJC Shenzhen Centre, and is any deposit required?

Members can make bookings for private rooms (including any of the VIP Rooms, Tea Room and Game Room) via the methods mentioned above, at least 1 day in advance. No deposit is required.

14. What is the cancellation policy?

No cancellation fee will be charged for private rooms and Play Zone facilities (Golf Simulator, Equestrian Simulator) reservations (except for Boardroom and Multi-Function Rooms). There will be a cancellation fee for confirmed events at the Boardroom and Multi-Function Rooms. Policy as below:

- Deposit will not be refunded after an event has been confirmed;
- Cancellation in less than 7 days before the event date, 100% of the expected fee (including deposit) will be charged;
- Cancellation in less than 30 days but more than 7 days before the event date, 75% of the expected fee (including deposit) will be charged
- Cancellation in less than 60 days but more than 30 days before the event date, 50% of the expected fee (including deposit) will be charged

15. Are children welcome at HKJC Shenzhen Centre?

All minors under the age of 18 must be accompanied by an adult Member or spouse card holder at all times. Selected areas, such as VIP Rooms, Tea Room, Game Room, Boardroom and Multi-Function Rooms, are only open to Members and guests above the age of 18.

16. Can Members concurrently book more than one private rooms?

Members are allowed to book only one private room during a single time slot. (VIP Rooms, Tea Room and Game Room)

17. Can Members book the golf simulator and equestrian simulator concurrently?

Members are allowed to book one single facility during a single time slot. After the completion of one session, the Member will be able to make another booking provided there are no other prior reservations.

18. Can Members reserve the Parlour / Gallery / Library for private usage?

Parlour / Gallery / Library are not available for private reservation. If private reservation is needed, Members are welcomed to reserve other areas such as the VIP Rooms, Tea Room, Game Room and other facilities for meetings and activities.

19. What types of food and beverage will be served at HKJC Shenzhen Centre?

Light meals, local favorite noodles, pizzas, cakes and fruits etc. will be served at HKJC Shenzhen Centre.

Beverage offerings will include wines and whiskies from various regions, specialty cocktails, specialty coffees, teas, juices, and other soft drinks.

20. Does HKJC Shenzhen Centre provide accommodation and related services?

HKJC Shenzhen Centre does not offer accommodation. Should there be a need for hotel accommodation or other hotel related services (e.g. gym, swimming pool, spa), Members can book with our partner hotel, Raffles Hotel Shenzhen (located in the same building as the Centre), with corporate discount rates. For details, please contact your Membership Consultant.

21. Can Members bring their own food, wines/whiskey, or other alcoholic beverages or tea to HKJC Shenzhen Centre for consumption?

Due to food safety reasons, outside food are not allowed at the Centre.

We do not recommend Members to bring their own alcoholic beverages, but should there be a need, corkage fee will be applied as follows:

- All standard bottle beverages, such as 750 ml for wines and liquors, 500 ml for Chinese baijiu and yellow wine, 720 ml for sake, will be charged a corkage fee of RMB 220 per bottle;
- All beverages in magnum bottle or larger size, i.e., 1500 ml for wines, liquors, liqueurs, 1000 ml for Chinese baijiu and yellow wine, 1800 ml for sake, will be charged a corkage fee of RMB 440 per bottle

In the case of Members bringing their own tea leaves to enjoy in the Tea Room, no additional charges will apply on top of the requisite hourly spending. However, we do not provide storage services for Members' own tea.

22. How do I settle my bills?

HKJC Shenzhen Centre accepts cash, credit cards (including HKJC Membership Mastercard), debit cards, WeChat Pay, and AliPay.

23. Can Members borrow the books in the Library or vinyl records in VIP Room 3?

The books in the Library cannot be borrowed or taken off-site. Members are welcome to read the books on site and return them once finished. Same rules apply to vinyl records in VIP Room 3.

24. Can Members bring their own vinyl records to play in VIP Room 3?

Members are welcome to bring their own vinyl records and play in VIP Room 3. An indemnity form must be signed first.

25. What are rules for using the equestrian simulator?

For safety reasons, the maximum carrying weight of the equestrian simulator is 90 kg. The minimum height requirement for using the equestrian simulator is 120 cm. Members are required to sign an indemnity form before use.

26. Can Members bring their own golf clubs and golf balls for golf simulator usage?

Members are allowed to bring their own golf clubs as long as the golf clubs are cleaned before using the simulator. Members should use golf balls provided by the Centre to avoid damage to the screen.

27. Can Members upload their own games onto the VR Game system?

Members are not allowed to upload their own games onto the VR game system.

28. What are parking related policies?

After providing a valid license plate, a Member is entitled to 5 hours' complimentary parking during HKJC Shenzhen Centre's operating hours. If the total parking time exceeds 5 hours, the Member will have to settle the additional parking fee upon exiting the parking lot.

29. Are invited guests entitled to complimentary parking?

After providing a valid license plate, an invited guest is entitled to 5 hours' complimentary parking during HKJC Shenzhen Centre's operating hours. The complimentary parking will only be provided after operations staff receives such request from the Member. If the total amount of parking time exceeds 5 hours, the invited guest will have to settle the additional parking fee upon exiting the parking lot.